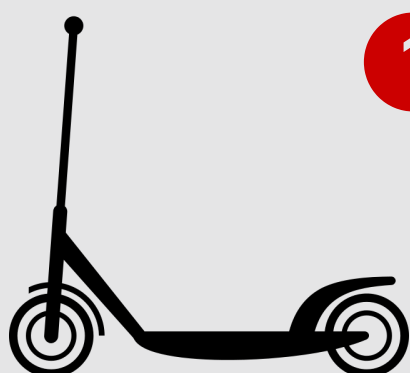


# SCOOTER ETIQUETTE

Be a good neighbor. Before you hop on,  
make sure you know the rules.

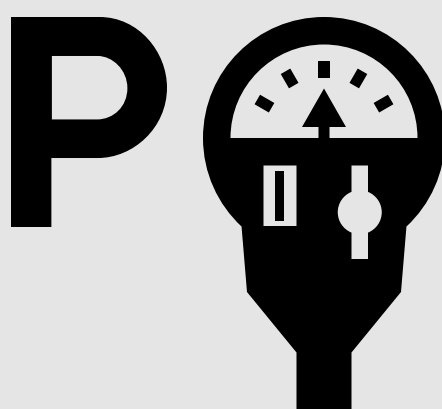


## 1 DON'T RIDE ON SIDEWALKS OR TRAILS

Ride in the bicycle lane or vehicle lane.

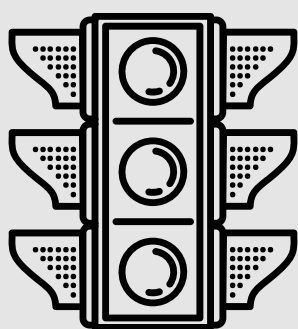
## 2 PARK WITH CARE

Don't block entrances or exits,  
Park upright, Leave 4 feet of  
unobstructed passageway.



## 3 DON'T BLOCK ADA RAMPS OR PARKING SPACES

Safe and easy passage for people  
with disabilities is required by law.

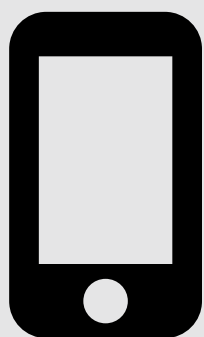
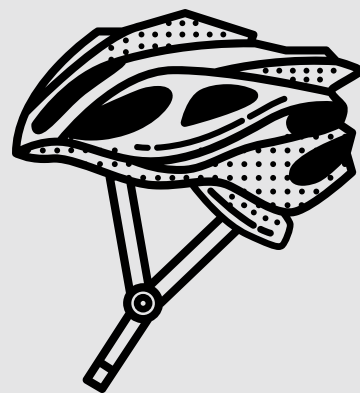


## 4 OBEY ALL TRAFFIC LAWS, LIGHTS & SIGNS

Scoters must follow the rules  
of the road just like bicycles  
and other vehicles.

## 5 PROTECT YOUR HEAD

Riders are encouraged to wear a  
helmet. Several operators  
provide free or low-cost helmets  
to users that request them.



## 6 TO REPORT PARKING COMPLAINTS:

- Locate Scooter ID Number
- Contact Company via phone  
number found on scooter, or thru  
the app.

Department of Business and  
Neighborhood Services

[www.indy.gov/bns](http://www.indy.gov/bns)

# CONTACT INFORMATION

Companies Currently Operating with Business Licenses in Indianapolis



**BIRD**



**1-866-205-2442**



**www.bird.co**



**Hello@bird.co**



**LIME**



**1-888-546-3345**



**www.li.me**



**support@li.me**



**LYFT**



**1-877-452-6699**



**www.lyft.com/scooters**



**@AskLyft**



**SPIN**



**1-888-262-5189**



**www.spin.app**



**support@spin.pm**

**Department of Business and  
Neighborhood Services**

**www.indy.gov/bns**